

NATION-WIDE E-COMMERCE, LOCAL FULFILMENT

Quick•Step® has teamed up with its **nationwide network** of Independent Flooring Retailers to offer you a **world-class online shopping service**. Browse our online web store to do your own research, planning and buying of flooring where and whenever you want. **Your local flooring retailer then fulfills the order to your home, free of charge.**

QUICK•STEP® GUARANTEE

Your flooring order is a transaction between yourself and your chosen local flooring retailer. However, should your local flooring retailer fail to fulfil your order for any reason, Quick•Step® takes on fulfilment of your order at no extra charge! Quick•Step® also provides a guarantee that your transaction will be processed securely and safely in partnership with Ogone payment services. Buying at quick-step.com is buying with peace of mind, it's safe and secure.



WHY BUY AT QUICK-STEP.COM?

- ✓ Official manufacturer shop
 - Service orientation
 - Peace of mind
 - Complete range of Quick•Step® products, including all original Quick•Step® accessories
 - Smart shopping cart that helps you decide on accessories
 - Safe and secure payment
- ✓ Personal follow-up by your local dealer
 - Always a Quick•Step® store nearby
 - Get your floor fitted by a professional
- ✓ Free home delivery for floors
- ✓ Automated warranty registration

PRODUCTS

The Quick•Step® web store offers you our complete range of laminate and parquet flooring and accessories. The web store also offers the possibility to buy large samples of every floor in our range: perfect to make the final decision with peace of mind.

LEAD TIMES

FLOORING ORDERS

After placing your flooring order, your chosen local flooring retailer will contact you personally to arrange a delivery date that suits you. An average lead time of 3 to 5 working days can be expected.



SAMPLE ORDERS

Samples are shipped direct to your home the next working day after your order. The average lead time is 3 to 5 working days.

MAINTENANCE PRODUCTS ONLY ORDERS

When your order consists of cleaning promo kits and/or other maintenance products only, your order is shipped direct to your home the next working day. The average lead time is 3 to 5 working days.

DELIVERY COSTS

FLOORING ORDERS

In-store pickup is always free of any delivery charges.

Home delivery is free of charge as soon as your order exceeds £300.

Islands

There are island surcharges for the following islands: Shetland (ZE) - Orkney (KW15-17) - Uist, Outer Hebrides, Isle of Bura (HS1-9) - Skye (IV40-56) - Isle of Gigha, Isle of Isla, (PA41-49) - Isle of Dura, Isle of Colynnsey, Isle of Mull, Isle of Tyree, Isle of Colynnsey, Isle of Coll (PA60-78) - Isle of Bute (PA20)

Guernsey and Jersey are not delivered to.

SAMPLE ORDERS

Prices displayed are including shipping costs. There are no extra shipping surcharges.

MAINTENANCE-PRODUCTS-ONLY ORDERS

A standard shipping rate of £4.99 is charged regardless of the quantities ordered.

PAYMENT METHODS

You are able to pay with VISA, Mastercard or Maestro through a safe SSL-secure payment gateway hosted by Ogone payment services.

OTHER QUESTIONS

We are here for you!

Call us on 0844 8118287 (business hours only) or mail us on officialwebstore@quick-step.com.

